



# Shower Trays Care & Maintenance

## General Guidelines

Treat your Muraflo shower tray as you would a conventionally tiled shower tray to maintain its appearance and ensure longevity. **Always check with a home center if you are uncertain about which products are suitable for cleaning and maintaining your tray's particular finish materials.**

General guidelines are as follows:

- Keep tile, mosaic, and grout free of dust, dirt, and sand to minimize scratches and grout soiling.
- Clean any spills of soaps, shampoos, etc. immediately, as these products may cause stains if left to set.
- Clean regularly with a neutral, mild, soap-free, non-oil based, household all-purpose cleaner to remove soap scum, hard water deposits, grease and other substances, and rinse thoroughly to remove any cleaning solution residue.
- Do not use sealers on glazed ceramic and porcelain tile or grout.
- Do not use abrasives, metal scourers, or acid cleaners.
- Wipe dry after cleaning to prevent film formation and lessen slippery conditions.

For occasional, heavy-duty cleaning, where dirt has built up over a prolonged period, use a professional strength tile and grout cleaner. Scouring powder or baking soda applied to a non-metallic pad may also be suitable for some finish materials. **Retaining documents pertaining to your purchase will ensure you have a record of your tile and/or mosaic manufacturer and type, in order to verify suitable products and methods for ongoing maintenance.** Ask your local home center for products which are suitable for the finish materials particular to your product.

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## Mosaic & Tile

**It is important to clean the interior of shower trays regularly to prevent buildup of a slippery film surface and to minimize the risk of slips and accidents.**

### Glazed Ceramic or Porcelain Mosaic (on tray floor interior)

Our glazed ceramic and porcelain mosaics meet or exceed the minimum requirements for friction in wet floor areas. However, oil, grease, and other fluids can still create slippery conditions.

Regular cleaning of ceramic and porcelain mosaics, as detailed in the general guidelines above, is essential. Glazed ceramic and porcelain mosaics do NOT require sealing.

### Natural Stone or Pebble Mosaic (on tray floor interior)

Regular cleaning of stone and pebble mosaics is essential and can be accomplished using the general guidelines above. The porosity of natural stone, including pebble, varies, and therefore staining can occur in different degrees if the stone is unsealed. Stone and pebble mosaics are pre-sealed by Muraflo; however, **it is strongly recommended that sealants be applied every one-two years thereafter.** Check with your local home center for a suitable sealant and always follow the manufacturer's recommended method of application.

### Glazed Ceramic or Porcelain Tile (on tray curb)

Ceramic and porcelain tile is a highly durable material, requiring no sealing and minimal maintenance. For general maintenance of ceramic and porcelain tile, refer to the general guidelines above.

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## Grout

Muraflo shower trays are grouted with a high performance, polymer-modified cement grout. This grout offers superior mold, stain, and crack resistance, does not require sealing and, as such, provides prolonged durability. For general maintenance, refer to the general guidelines.

However, no grout can resist discoloration forever. If discoloration occurs, you can restore the original color through use of a grout stain. Grout stains are epoxy-based products specifically designed to penetrate the grout and seal the surface with a permanent color. Prior to staining, clean the grout joint thoroughly to remove dirt, oil, or grease with a professional strength tile and grout cleaner. Ask your local home center about suitable cleaning and staining products.

If the subfloor shifts or is not structurally sound, grout cracks can occur. This, along with general wear and tear over time, may eventually necessitate re-grouting.

**Retaining documents pertaining to your purchase will ensure you have a record of the make and color of your grout should you need to make a purchase for re-grouting.**

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## Drain & Plumbing

Muraflo shower trays include a built-in shower module drain. Due to the propensity for a building's framing and/or subfloor to shift over time, the drain should be inspected once a year to check the integrity of the drain body, compression gasket, and drainpipe. The inspection should be carried out by a licensed plumber. If necessary, the plumber will tighten the connection between the drain and drainpipe, and/or replace the gasket.

In the event of any plumbing issues, always instruct the plumber to resolve the issue by approaching from the top side of the shower tray. If the issue needs further resolution, always contact Muraflo for support and advice.

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## Other Issues

In the event of any other issues regarding your bathroom which may directly or indirectly involve the shower tray, always contact Muraflo for advice. Muraflo's warranty will be void if the product is altered or tampered with in any way.

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## Product Support

For support, advice, or other inquiries related to your product, please contact:

support@muraflo.com  
844-MUR-AFLO (687-2356)

Thank you for choosing Muraflo